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## **Our Mission Statement**

GigaCloud is a leading B2B marketplace provider, enabling the future of global commerce

With a meticulously developed and comprehensive B2B platform, coupled with decades of experience, GigaCloud serves all large parcel retailers & eCommerce players throughout the world



# **Financial Highlights**



## GigaCloud at a Glance

### **Strong Financials**



\$178.2M / 39.2% Revenue / YoY Growth

Q3'22 to Q3'23



\$48.9M / 117.3%

Gross Profit / YoY Growth

Q3'22 to Q3'23



\$24.2M / 3,357.1%

Net Income / YoYGrowth

Q3'22 to Q3'23



\$29.8M / 16.7%

Adj. EBITDA<sup>(1)</sup> / Margin<sup>(2)</sup>



150.4%

Adj. EBITDA Growth

YoY

### **Tremendous Scale**



\$684.8M

GigaCloud Marketplace GMV

LTM ended 9/30/23



40.8%

GigaCloud Marketplace GMV Growth

YoY



\$369.5M

3P Seller GigaCloud Marketplace GMV

LTM ended 9/30/23



67.0%

3P Seller GigaCloud Marketplace GMV Growth

YoY

### **Extensive Reach**



741

**Active Sellers** 

LTM ended 9/30/23



43.3%

**Active Seller Growth** 

YoY



4,602

**Active Buyers** 

LTM ended 9/30/23



9.6%

**Active Buyer Growth** 

YoY



~\$149.0k

**Active Buyer Spend** 

LTM ended 9/30/23

# **Supplier Fulfilled Retailing: Using Internet to Revolutionize B2B**





### **Advantages**

GIGASELLER (FACTORY/DISTRIBUTOR)

• Fewer touchpoints lead to less cost and higher margin

**GigaCloud** 

- Pooling of risk for the entire industry
- Better efficiency through optimization by a central party (GigaCloud)

Reseller &

Retailer

Distributor

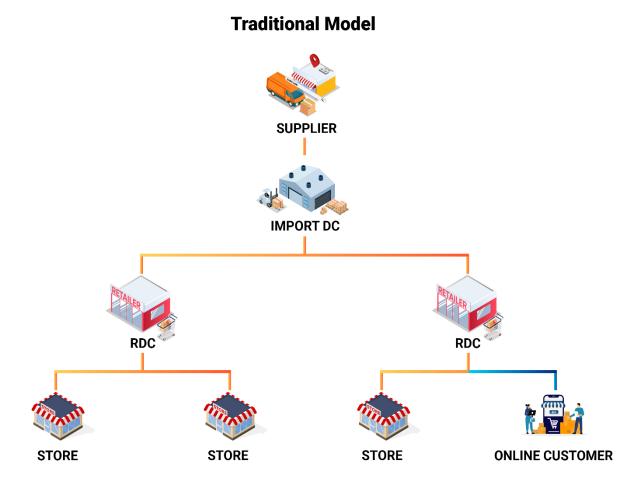
**END** 

**CUSTOMER** 

# **Challenges of the Existing Supply Chain Model**

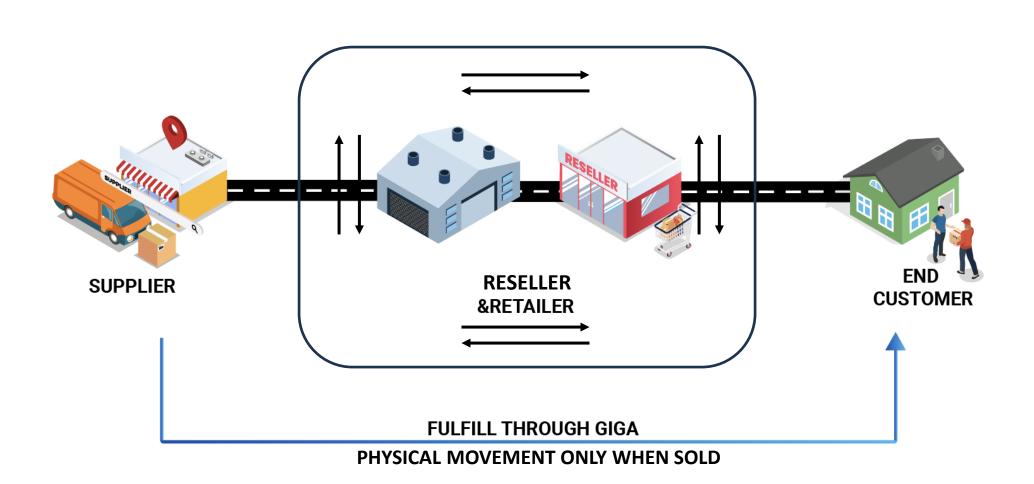


- 1 Too Many Touchpoints
- 2 Prolonged Delivery Time
- 3 Fragmented Market
- 4 Limited SKUs Selection
- 5 High Inventory Carrying Costs



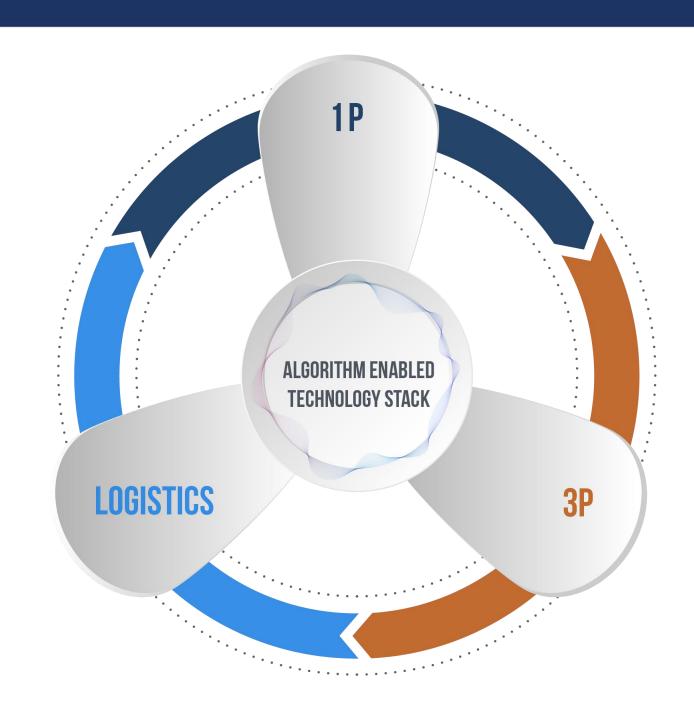
# Supplier Fulfilled Retailing: Multi-Directional Trade, Uni-Directional Fulfillment





# The GigaCloud Cycle – Our 1P, 3P, and Logistics

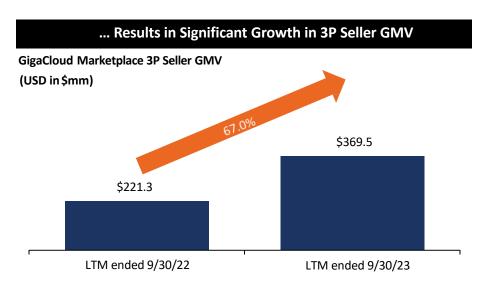




# **Access to Rapidly Growing Seller and GMV**







### Expansion of Product Categories from Large Furniture to Home Appliances, Fitness Equipment, and Gardening



# **Attractive Buyer Cohort Trends**



### **Key Buyer Trends**

- GigaCloud Marketplace has witnessed a consistent growth in the spending of active buyers since its establishment
  - Buyers who joined in 2022 increased their spend from \$43M in Q3'22 to \$47M in Q3'23, resulting in 9.3% QoQ increase
- We anticipate sustained momentum in buyer spending and engagement through the expansion of service offerings and the enhancement of our logistics capabilities
- Furthermore, we look forward to a continued growth in the number of active buyers, driven by customer referrals and word-of-mouth

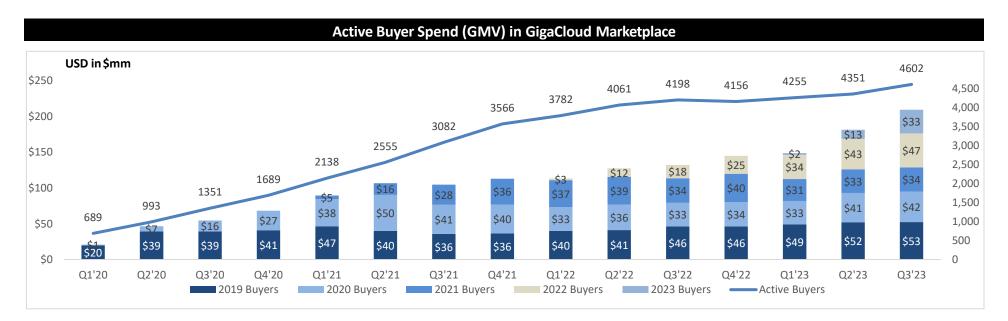
### Q3 2023 Key Statistics

4,602

Active Buyers Q3'23

\$~149.0k

Spend per Active Buyer Q3'23

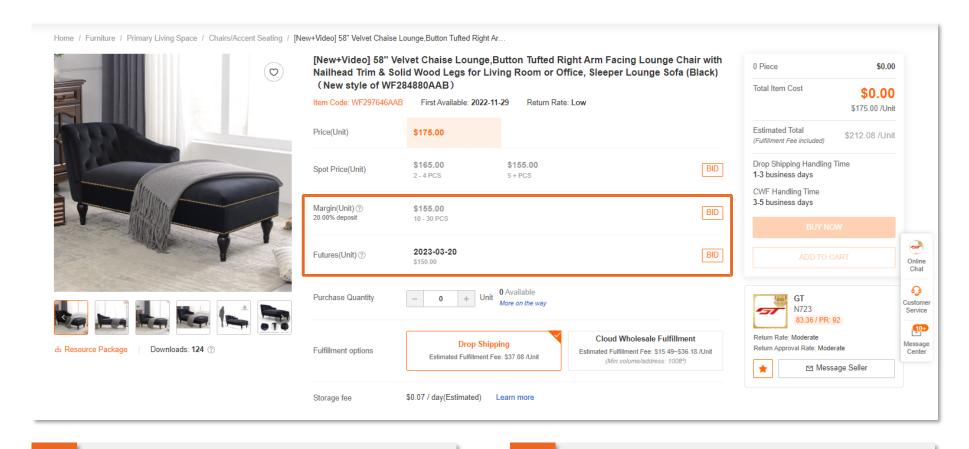


Source: Company management.

<sup>(1)</sup> Buyers represent the group of buyers who first purchased products on the GigaCloud Marketplace in a given year

# **Flexible Trading Tools to Facilitate Transactions**





Simple Transactions

 Drop shipping transactions where GigaCloud picks up products in GigaCloud warehouse and delivers directly to end customer, without the need for buyer to handle any aspect of the fulfillment 2 Complex Transactions

- Rebate
- Margin transaction
- Spot price
- Margin transaction for future goods

# **HARDWARE: End-to-End Logistics Capabilities**



### **End-to-End Cross Border Fulfillment Capabilities**

# Manufacturer

Delivery of goods









**Cloud Storage:** Virtual warehousing solution for manufacturer

**Cloud Delivery:** Direct drop-ship to end customer with single flat rate option



**Last Mile Delivery:** Bulk merchandise delivery with installation services offered to end customers. Currently available in 9 metro markets in the U.S.

### **Ocean Transportation**

- Covering over 15 ports of loading and 11 ports of destination
- 12,000+ annual containers



### **Extensive Trucking Network**

Partnership with all major trucking and freight service providers



### **Global Logistics Network\***

- 31 large-scale warehouses located in 5 countries globally
- 7M+ sq. ft. of warehouse space
- Unified warehouse management system

### **Extensive N.A. Resources\***

- Strategic locations across North America
  - Close to major ports
  - Proximity to customers
  - Shortened delivery time to end consumer
- Three key operating centers in CA, AT, and NJ



### **International Resources**







2 warehouse & 1 port of destination in Germany

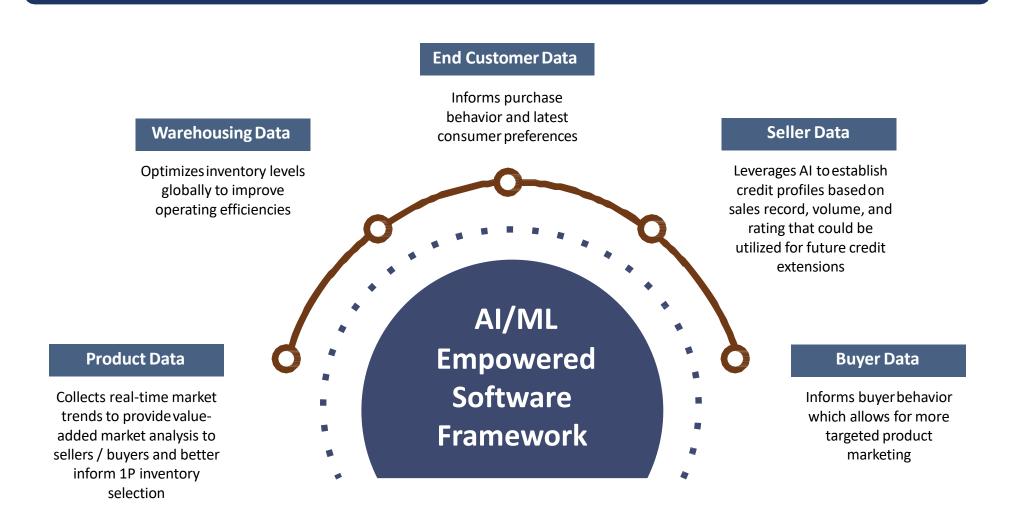


4 warehouses & 1 port of destination in Japan

# **SOFTWARE: Data Driven Operations**



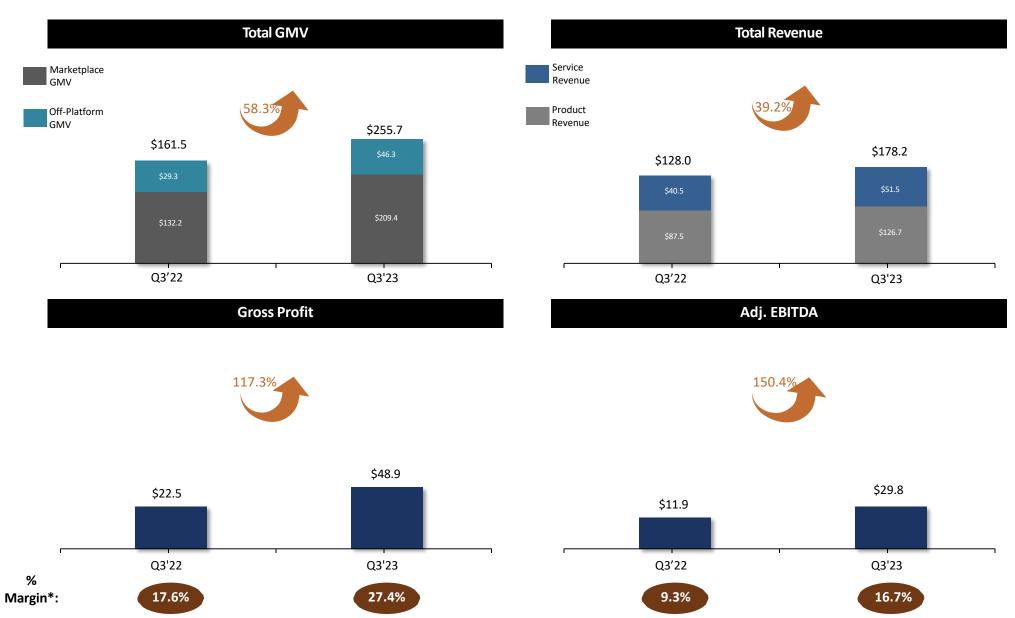
### Data Driven Technology Stack Powered by AI & Machine Learning Drives Incremental Operating Efficiencies



# **Q3 Financial Performance Update**



Value shown in charts are in million



# **Acquisitions Subsequent to the Quarter Ends\***





**Noble House Home Furnishings LLC** is a leading B2B distributor of indoor and outdoor home furnishings

- Asset acquisition of select Normal House assets for \$85M, subject to customary purchase price adjustment
- Transaction closed on October 31, 2023
- Funded by cash under balance sheet

# wondersign

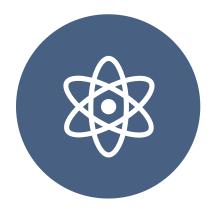
**Wondersign** is a cloud-based interactive digital signage and e-catalog management SaaS company with access to thousands of storefronts across the U.S. through its customers

- Acquisition of a 100% equity interest of Wondersign for total cash consideration of \$10M, subject to customary purchase price adjustment
- Transaction closed on November 15, 2023
- Funded by cash under balance sheet

# **Our Growth Strategies**



### Expandable platform with significant avenues for growth with the integration of Noble House & Wondersign



# **Core Businesses Optimization**

- Integrate diverse product offerings and enhances global warehouse/ market expansion for streamlined operations and enhanced business performance
- Reciprocal channel usage to sell Giga products through Noble House's channels, and vice versa



Service Offerings Elevation

- Leverage extensive customer and vendor relationships from Noble House to foster collaboration and optimize mutual growth opportunities in the evolving market landscape
- Enable marketplace buyers to access and procure products through an expanded network of channels
- Develop new private label offerings with major furniture brands



Business Reach and Rebrand

Development of GIGA IQ™
Package, a new innovative
solution package which enables
customers from brick-and mortar retailers to browse
extensive SKUs from the
marketplace, enhancing the
reach and transaction
experience for both marketplace
participants and traditional retail
customers



### Tech and Supply Chain Enhancement

- Integration of Wondersign's automated catalog management tools expand the service offering capabilities of GigaCloud B2B Marketplace to navigate into a customer-facing B2B marketplace for brick-andmortar retailers
- Empowering retailers to efficiently manage their supply chains, ultimately boosting transactional effectiveness

# **THANK YOU**

